

19 December 2017

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IMPORTANT CHANGES FOR STUDENTS USING PUBLIC TRANSPORT

Dear Principal

We're writing to let you know of changes we're making to student travel this year.

- From 1 January 2018, the PTV School Student ID and Student Pass application form will no longer be available from stations and PTV Hubs.

PTV School Student ID and Student Pass application form

The application process and purpose of the ID haven't changed. You can download this form at ptv.vic.gov.au/tickets/fares/concession/students

Applications can be processed at metropolitan premium stations (some stations may not be able to process forms on weekdays before 9.30am and between 3.30pm to 6pm), PTV Hubs, staffed V/Line stations and V/Line ticket agents.

We can't accept school issued student ID cards for travel on public transport. This is because many ID cards issued by schools have varying information and no expiry date.

Child myki

A reminder that from 30 January 2017, the child age range changed to 5 to 18 years inclusive.

This means students can use a Child myki until they're 18, up from 16. If a student has a Concession myki they can continue to use this, it gives them the same concession fare as a Child myki.

When in school uniform, students won't be asked for proof of age. However, when not in school uniform, 17 and 18 year olds may be asked to show proof of eligibility.

Authorised Officers accept the following as proof of age:

- PTV School Student ID
- Driver licence
- Learner permit
- Proof of Age card (vcglr.vic.gov.au/community-services/proof-age)
- Passport

myki registration

We strongly recommended that students register their myki at ptv.vic.gov.au or by calling **1800 800 007**. These are the benefits:

- Their myki balance is protected if their card is lost or stolen. If a myki isn't registered, students can't recover the remaining value of their card.
- Students can manage their myki online and set Auto Top Up.

For more information on student concessions and passes go to ptv.vic.gov.au/tickets/fares/concession/students

Group travel

From January 1, primary school groups can enjoy free off-peak travel on metropolitan and regional trains, trams and buses. Conditions apply. To find out about group sizes and tickets visit ptv.vic.gov.au

Travelling with a valid ticket

Make sure all your students touch on and off, even if they have a myki Pass or Victorian Student Pass. We use this information to work out how often buses need to stop at your school.

Please share this information with your staff and students.

Yours sincerely



Bill Kanellis
General Manager, Customer Services
Public Transport Victoria